Concurrent Presentation Session LEARNING SCIENCE FOR OUTCOMES

Driving Retention: Using Technology to Support Learning Science

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Driving Retention

Using Technology to Support Learning Science

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Why are we here?

"People are generally going about learning in the wrong ways."

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Make It Stick 2014 - Brown, Roediger, McDaniel



Challenges to Training

- Low "Knowledge Check" interactivity
- Limited hand-on experience
- Dictated Pace
- Time/Scheduling commitments
- Lack of follow-up post event
- Low SME Interactivity*
- "Check the box" perception*

Massed Learning

Instructor-Led E-Learning = Cramming



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Learning Decay

Ebbinghaus' Forgetting Curve 100 90 80 Percentage retained 70 60 50 40 30 20 10 0 20171175 60 Trittes Pho Pho o day 2007 2 con 2ath **Retention** interval

https://fs.blog/2018/12/spacing-effect/

Recalled content from learning is rapidly lost due to non-use.

Strategies to promote transfer

- Context
- Informed Instruction
- Problem-Solution
- Experience Foundation
- Reinforcement





Strategies to promote retention

- Spaced Learning
- Active Recall
- Interleaving





What is Spaced Learning?

- Delivery of small, repetitive learning experiences
- Delivery separated over time
- Reinforce previous learning
- Build new information

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Proven to improve retention



Spaced Learning

- Spaced learning is a form of micro-learning.
- All micro-learning is not spaced learning.





Build Over Time



Why aren't we doing it?

- Tracking
- Management
- Development Effort
- Interoperability





How can xAPI help?

- Tracking learning outside the LMS
- Ability to analyze learner behavior
- Adapt learning to the user



The Process

- Credentialing, Delivery & Management
- What is our content? cmi5 or xAPI "package"
- How do we get our actor? embedded token
- How do we schedule frequency? LMS/LXP
- How is learning notification delivered? SMS or email
- How do we follow up? SMS/email/reporting





What is Active Recall?

- Stimulate memory
- Testing effect

- Flash Cards
- xAPI Profile



https://github.com/adlnet/xapi-authored-profiles/tree/master/flashcards



What is Interleaving?



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Thank You!



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